

13th April 2023

Dear Customer,

Subject: <u>AstroBank International Banking Unit - Revised Tariff Guide</u>

This is to inform you that on 19 June 2023 a revised Tariff Guide with the new commissions and charges of AstroBank Public Company Limited ("**the Bank**") for International Banking Unit customers will enter into force. The revised Tariff Guide is available at the Bank's website and at the Bank's branches. As such, please ensure that you will become familiar with its content.

From time to time the Bank revises its commissions and charges to reflect market conditions as well as differentiations in the cost of providing its services. The processing of manual requests generally carries a higher cost of transactions which can be reduced by using the alternative service channels of the Bank such as the electronic banking, the debit/credit cards and the ATMs, where services are provided at lower cost.

The revised Tariff Guide shall be deemed to have been accepted by you, if by 19 June 2023 you do not notify the Bank in writing of your non-acceptance. Until that date (inclusive), in case of non-acceptance you have the right to terminate immediately the Framework Agreement and/or close your account/s, free of charge, provided that the operation of your account/s is governed by the provisions of The Provision and Use of Payment Services and Access to Payment Systems Law of 2018 as this may be replaced or amended from time to time.

For any clarifications, please contact your Relationship Manager or our Call Center at +35722575555 if you are calling from abroad or at 80011800 if you are calling from Cyprus.